

Promoting Professionalism

Course Agenda*

At the Grand Hyatt in Nashville, TN



VANDERBILT
HEALTH

Center for Patient and
Professional Advocacy

Monday October 28

2:30 – 3:00 pm CST - Sign-In

3:00 – 7:15 pm CST

- Welcome & Why Are We here?
- Case & Simulation Introduction
- What Does it Mean to Be a Professional?
- Is There an Association Between Disrespect, Outcomes of Care, & Team Performance?
- Cup of Coffee Skills Training
- Cup of Coffee Practice Exercises
- *-Reception-*
- Infrastructure Part 1
- Legal Part 1
- Infrastructure Part 2
- Triaging Reports
- Close

Tuesday October 29

7:00 – 8:00am CST - Daily Sign-in / Breakfast Provided

8:00am – 2:00pm CST

- Reconvene & Important Questions We've Been Asked
- Awareness Skills Training
- Awareness Practice Exercises
- *-Break-*
- What is a Wrench?
- Persistent Pattern Authority
- Skills & Resources
- *-Lunch Provided-*
- Stress Test
- Legal Part 2
- Case & Simulation Wrap-Up
- Course Takeaways & Close

****Preliminary Agenda Subject to Change***